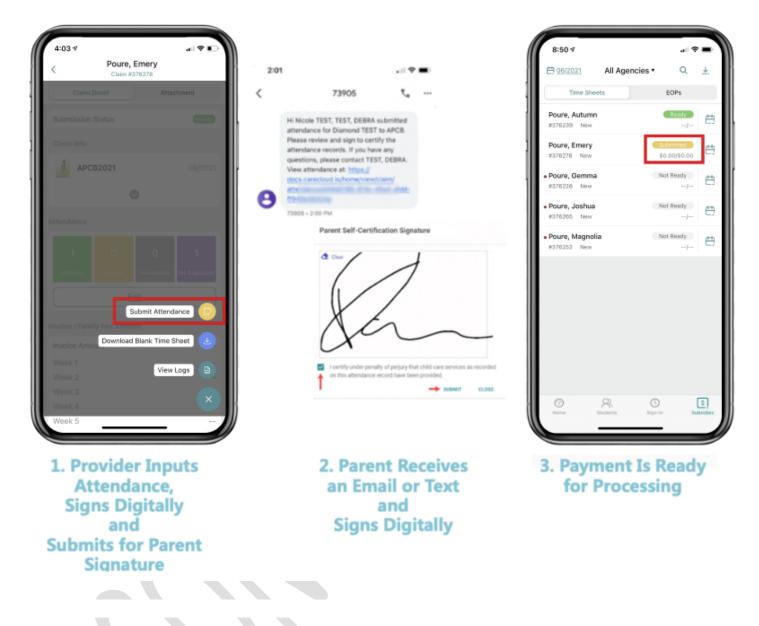


CareConnect Mobile Attendance and Submission Quick Guide

A. Quick Steps:



B. Detailed Steps:

1. Manage Attendance

a. Open the **CareConnect** Mobile app and log in to your account --> Tap on **Claim & Time Sheet** section If there are any missing time sheets, please contact your childcare Agency to confirm care has been approved.

b. Tap on a child's name to manage attendances for that student



Image: Students Image: Students Students 0 Time Sheets Payments 0 0	09:43	- •	al 🗢 💽	09:42		.al 🗢	
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c. Tap Edit under Attendance section to enter or review attendance hours for the student
 d. Tap each day to enter the attendance hours and/or mark the student as absent --> Tap Save once done

Claim Detail	Attachment	🗄 Switch to Calendar	JUNE 05, 2021 ▼
Submission Status	Ready	JUNE 2021	Mark Student As Absent
Claim Info		Tuesday, 01	> Attendance Time
APCB2021	07/2021	Wednesday, 02	> 08:00 PM ⊗ 05:00 PM ⊗
C		Thursday, 03	> + Add Time
ttendance		Friday, 04	> Activities
		Saturday, 05	BREAKFAST LUNCH SNACK Health Check
22 0	0 4	Sunday, 06	> Book Club Arts and Craft
Attended Absent	Incomplete No Signature	Monday, 07	> Comments
Edi	it	Tuesday, 08	>
voice / Family Fee Amount		Wednesday, 09	>
nvoice Amount Week 1		Thursday, 10	>
Week 2		Friday, 11	> 1 Clear All Inputs
Week 3			
Week 4		Saturday, 12	
Week 5	· · · · · · · · · · · · · · · · · · ·	Sunday, 13	

2. Submit Attendance



a. Once the attendance for the service month is completed, submit the time sheet (claim) to the childcare Agency digitally from CareConnect Mobile. **Once the time sheet (claim) is submitted, attendance cannot be changed.**

TIP: Children with completed attendances will have a "Ready" status.

b. Tap the child you wish to submit.

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🖽 07/2021	All Agencies •	Q.	<u>↓</u>
Time She	ets	EOPs	
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TEST11, ANTHO		Not Ready	Ħ
TEST11, CHANN #286348 APCB20		Ready	e:
Ø	8	D [s

c. Under **Invoice / Family Fee Amount** section --> Click **Edit** to add an Invoice amount and/or Family Fee amount, and adding any additional comments for the service month if necessary or required by your child care Agency. You may choose between entering a full monthly amount, or entering a weekly amount and letting CareConnect total the amounts for you --> Ensure you click **Save** under the Invoice / Family Fee amount if there are any entries.

TIP: A recommended amount for the family fee collection will be displayed if it is applicable.

NOTE: Depending on the childcare Agency, some providers are required to fill in invoice and family fee amounts. This does not apply to all providers. If providers do not normally collect a family fee from parents or send an invoice to your Agency --> SKIP step c and move to step d.



	Claim #2			. 111 111	Туре		
Claim Det	ail	Attac	hment		Monthly		
					Monthly		
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Week 5							
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d. Under **Comment** section --> Tap Edit to enter a comment for the service month if necessary

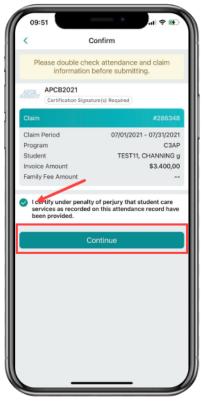
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Attended		Incomplete	No Signat	ure
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	Ec	dit		
Invoice / Family	Fee Amount			
Invoice Amou	nt			
Week 1				
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Week 4				
Week 5				
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Family Fee				
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e. When ready to submit the attendance to the childcare Agency --> Tap the **menu** button on bottom right --> Tap **Submit Attendance**.

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nvoice / Family Fee Amount		Week 1		
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Week 1		Week 4		
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Week 6			Prin	t Attendance Record
Family Fee		·		
		Comment	Downlo	ad Blank Time Sheet 🛛 😃
Ed	ht		Add Co	mmont
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omment				

f. A confirmation page will display --> Once you confirm the information is correct, **check** the box to certify care has been provided --> Tap **Continue**.





g. Review the attendance information one last time --> Tap **Sign & Submit** to sign your full signature --> Tap **Submit**



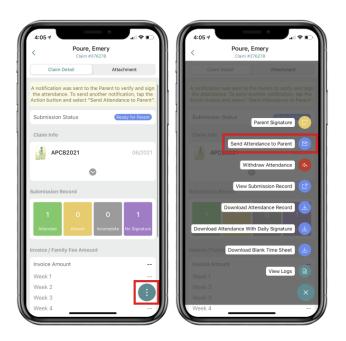
h. Allow 5 to 10 minutes for the submission process to complete. You can pull down on the claim page or exit and re-enter to refresh.

i. Once the submission is complete, the status will change to "Ready for Parent". A notice will be sent to the parent by email or SMS based on the contact information from the childcare Agency. This notification will have the option for parents to sign and confirm the attendance on their own device.

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Week 4				\$850,00
Week 5				
Week 6				
Family Fee				
Comment				



j. If you need to send another notice, you can select **Send Attendance to Parent** in the bottom right menu.



k. If the parent does not have a reachable email or cell phone number, or you would like the confirmation to be signed in-person, you can tap the menu button and select **Parent Signature.** This option allows parent to sign in-person on your device.

12:03		.ul 🗢 📧
<	TEST11, CHAI Claim #286	
		Parent Signature
APCB	2021 Send Att	tendance to Parent
	Wit	thdraw Attendance
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	Download A	Attendance Record
Attended	ad Attendance W	/ith Daily Signature
		Attendance Record 33.406,50
	Download	I Blank Time Sheet
		\$850,00
		View Logs
		\$850,00
Week 6		
Family Fee		

NOTE: Your childcare Agency may enable a secondary verification before the parent is allowed to sign. If the second verification is not enabled by your childcare Agency, the parent can immediately sign and confirm.

If the second verification is enabled by your childcare Agency, there parent may select the method (either Email or SMS) to verify their identify. Once they receive that verification code, they can enter it to proceed with the signing process.



I. Parents can review the attendance first --> Tap **Sign & Submit** --> **Check** mark the certification --> Sign using the mouse or touch screen to **sign** the full signature --> **Submit**

8:48 7		
<	Parent Signature	C
	e confirm all documents before signing)
APCB2221 Chen RXM278 CAP Provider YMSN'S DA Drain Dray Alternat 8/1 True 8/2 Ymst 8/3 Tha 8/4 Re	Non-South Margan Margan <thmargan< th=""> Margan Marga</thmargan<>	8821
Parent	Self-Certification Signature	
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+ 1 3 - 5 - 6 Noth Tax	100 100 000 400 400 400 400 400 400 400 400 400 400 400 400 401 400 400 402 400 400	1 8 8 8 8 8 1

m. Once parent has signed, the claim will automatically be sent to your childcare Agency and the claim status will change to "Submitted".

3. Contact Technical Support

You can contact support by sending an email to: support@mcttechnology.com You can also contact us directly in CareConnect mobile application using the **Need Help** option in the Home page.

3:41		ati lite 🔳
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Students 13	Time Sheets	Payments 0
Get Started		
Program Se	et Up 2/6	>
Need Help		>
Announcements		
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CareCloud	I California d / CareConnect Sys elease Notes From (
Home Str	udents Sign-I	s] n Subsidies